



August 26, 2009

The Honorable Jeff Flaws  
P O Box 47  
Wales, WI 53183-0047

Dear Mr Flaws:

On September 26, 2009, rural carriers currently working out of the Wales Post Office will begin working out of the Oconomowoc Post Office. Occasionally, we interchange staff, equipment and other resources to reduce operating costs or increase operational efficiency. Continuously improving operations enables the Postal Service to fulfill its mission of providing our nation with mail delivery to every home and business address at affordable prices.

We will continue to provide customers at the Wales Post Office with retail, Post Office box and mail acceptance service. They can still use the facility to mail letters and packages, buy stamps, ship items by Express Mail® or Priority Mail®, purchase special services, and deposit bulk mailings.

Although most customers will receive their mail at approximately the same time, some customers' mail will be delivered earlier in the day while others will be later.

This operational change will enable the Postal Service an opportunity to better serve our customers and increase the efficiency of our operations. Our goal is to keep mail affordable and to provide excellent service to our customers.

Please feel free to contact me at 262-968-3367 if you have any questions.

Sincerely,

A handwritten signature in blue ink, appearing to read "Danny Holifield", written over a large, loopy scribble.

Danny Holifield  
Postmaster